

**Pattison
WSC**



2022

Highlights

Embracing Development and Advancement



Growth



Target



Community

Our Company Performance Summary

As your Water Utility Provider, we are proud to share this recap of accomplishments with you for the Year Ending 2022.



We ended the year 2022 with a successful update, announcing our Board of Directors re-elect Elizabeth Matthews and newly elected Richard MacDonald into their 2023 positions. Congratulations!

Performance Highlights:

- New SMART Meters
- Office Renovations
- Updated Customer Communications
- Updated Website
- New partnership with Reliable Operators
- Proposed improvement project with Engineer

Honorable Mentions:

- Our customers patiently and amazingly worked with us during the transition period through all our company improvements

■ **91%**

Water usage accountability drastically improved by 91% compared to the Year 2021

■ **15%**

Of customers successfully monitor their account usage and receive leak alerts with EOW

■ **95%**

Of our customers reported that Customer Communications and Office Setting has enhanced their experience with PWSC